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Tuesday, 26th September 2023

Parent/Carer Survey – Summer 2023 Feedback and Next Steps

Dear Parents and Carers,

During the summer term, we completed our annual parent/carers survey to gain your views about Green Ridge. Thank you to the many of you who took the time to give us your feedback. We had **97 responses overall**, just over a fifth of our pupil population.

As ever, we continue to receive extremely positive feedback and helpful suggestions and thoughts on how we can continue to improve and build on our current successes. We are never complacent about our success and positive outcomes and recognise that we can always tweak and change what we do to make things even better for everyone. We thought it may be helpful for you to know some key headline results/feedback that came out of the survey, and what the academy will be doing to address any areas for development. This may be particularly useful for our new parent/carers group who have just joined us to better understand why we do what we do.

Key Strengths – what's going well?

95-100% of all parents/carers agree or strongly agreed that:

- My child enjoys school
- My child is safe and well-cared for at Green Ridge
- The teaching at Green Ridge is good and helps my child to make progress
- The school meets my child's particular needs
- The school supports my child's emotional wellbeing
- Green Ridge provides a broad and balanced curriculum which my child enjoys and learns from
- Green Ridge promotes a healthy lifestyle to its pupils
- Green Ridge expects my child to work hard and achieve his or her best
- I have a range of ways of approaching the school for questions, suggestions, or problems

Some of the key aspects to our strengths from your comments were:

- High standards of leadership and teaching, high expectations for pupils, care and attention
- Support for mental health and pastoral care
- Approachable and dedicated staff
- Communication and organisation
- Supporting all children's needs
- Broad and varied curriculum; school trips and experiences

"Great communication with parents/carers, Views are valued and are taken on board. Broad range of enrichment clubs, 11B411 scheme and many school trips. Great partnership with PTA too."

"The pastoral side is wonderful and as a result my child is emotionally mature and empathetic beyond his years. I feel that he is well understood, motivated, and cared for."

"Excellent opportunities available for pupils, amazing teachers who nurture the children's individual abilities, great communication and incredibly supportive."

Some individual feedback and responses about the school's strengths from parents/carers

"Everything appears to be done so well at Green Ridge. I feel privileged that my children get to go to such a wonderful school!"

"The care and attention they give to each individual child. My daughter has progressed so far within her first year of school and it's incredible how far she has come. Both academically and on a personal level."

"The curriculum is immersive and gets the children excited for their learning."

Also, the school focuses a lot on teaching the children the importance of being kind and caring individuals and isn't just solely focused on the academics."

Areas for improvement – how can we be better?

The survey did give us some common themes of areas for improvement that parents/carers felt needed further development over the coming year. They are:

Enrichment Clubs – Booking and accessibility

We have tried to open as many enrichment clubs as possible after school on different days this year, by asking staff to provide these as part of their working hours. We hope that this gives parents/carers and children a much broader range of clubs and availability. Our school population is getting bigger, and so there is a bigger demand for clubs which we are continually reviewing. However, space is at a premium, particularly for sports club where we only have two halls at any given point, and one is used by Busy Living, our wraparound care facilitator. We hope that the move to Arbor for the booking of clubs alleviates the frustrations that were experienced last year, and we will review this again as the year continues.

Streamlining of communication

Whilst we have worked on this over the last few years, we know there is still more to be done to streamline and condense some forms of communication, so that parents/carers are not overwhelmed – this includes the weekly newsletter which we recently revised based on feedback from the parent body last academic year. Inevitably, whilst we will not be able to meet everybody's different demands for communication, we do know that we can work more efficiently in school to relieve the amount of communication that is sent.

Whilst there is not the space to go in to these areas in more detail, we will be further exploring some of these within our Parent Forum meetings over the coming months, with a hope that we can further improve these areas. Please do ensure you contact the Parent Forum reps (when they're announced in due course!) to feedback any ideas/suggestions to the school on a regular basis; they meet regularly with the leadership team, and this is your way of ensuring that all issues are raised, and appropriate action is taken where possible.

Thank you once again for taking the time to share your views and for helping us to improve what we do at Green Ridge.

Yours faithfully,



Mr. Aaron Wanford
Headteacher